

2017 ANNUAL WATER REPORT

WATER Commission Annual Review:

2017 Highlights:

- Attended multiple training seminars and was awarded the 2017 Water Operator of the Year by the Indiana Rural Water Association
- 100% Compliance with IDEM
- Marked all GPS coordinates for hydrants and valves; also utilizing GPS every time we dig up a water or service line
- 95% of all hydrants have been repainted
- New purchases included a line locator and GPS equipment
- Toured the Ford Meter Box plant in Wabash, Indiana which is where we buy the majority of our water parts and supplies
- In the process of writing an official Water Operational Procedures to help current and future employees
- Mike Roberts joined our staff part-time with 7 years of water utility experience
- Welcomed Denise Caudill to the Water Commission; she replaces long-time member Duane Mercer who moved out of the area this year

Metrics:

	2016	2017
Total Work Orders	787	832
Meter Pulls/ Reinstalls	214	156
Water Turn On/ Turn Offs	197	218
Water Leaks	72	56
New Water Service	4	3

- Reported 42 leaks to customers on their side of the meter from August-December
- 68 data extracts for customer usage from August-December

Water Capital Projects:

Most of 2017 was spent working on and supervising the Water Capital Projects. Daily meetings with on-site engineers and contractors helped move this project forward and helped it to get completed on-time. I was very pleased with our contractors and our engineering firm whom all agreed that the overall project was very successful.

We are about 98% completed with the Capital Projects. Remaining tasks include finishing the SCADA, installing a gate at the new booster station, installing the bollards at the master meter, electricity at the master meter, and final clean-up this spring by Brackney.

*** Attached are additional reports including the water loss table.*